

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

The City of Gold Hill Failed to Correct a Significant Deficiency

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

A routine inspection conducted on November 9, 2022 by OHA-Drinking Water Services found that a required study to verify compliance for adequate chlorination contact time has not been completed in our water system. The Chlorine Contact Tracer Study has not been performed due to aging components in the system that require updating.

As required by (OAR) 333-061-0076(6)(a) and OAR 333-061-0040(1)(k), we were required to take action to correct all deficiencies or be in compliance with a state-approved action plan to make these corrections. However, we failed to take this action by the deadline established by Drinking Water Services.

What should I do?

- There is nothing you need to do. **You do not need to boil your water or take other corrective actions.** However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791, or OHA's Drinking Water Program at (971) 673-0405.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

All required testing by OHA has been performed and proven we are delivering safe drinking water. Although we did not meet our deadline, we are now in consultation with the state to develop a corrective action plan and will be submitting the required permit and procedures documentation to conduct the chlorination contact time study. We anticipate resolving the problem within 60 days.

For more information, please contact City Hall at 420 Sixth Ave, Gold Hill, OR 97525 or Michael Bollweg 541-415-1117 (DRC) or Debbie Bunker 541-499-8041 (Operations Manager).

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by The City of Gold Hill. State Water System ID# 4100333.

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